



## KEY Personnel

These are some of the many staff who care for the Lodge and work hard to make our guests' stay comfortable and rewarding.

### **Jhalak Chaudhary – Senior Operations & Guest Relations Manager**

Jhalak is from Meghauri in Chitwan. Initially, he trained as a jungle guide in Sauraha then completed his training at Tiger Tops as a Nature Guide. He has worked at Tiger Mountain Pokhara Lodge *ab initio* and is a keen birder. Jhalak supervises all aspects of the operations, staff training, guest relations, activity programmes, etc. Jhalak also takes keen interest in marketing the lodge, attending trade shows around the world.



### **Hari Pariyar – Guide & Guest Relations Officer**

Hari is a competent birder, knows his butterflies and local flora. He is a good cultural interpreter as well. Hari comes from the village and enjoys taking guests on day hikes. He is a great conversationalist. Hari looks after our Community Support Partnership Programme and has been very involved with bird & butterfly monitoring, as well as knowing everything about the local community. Hari has travelled to India and Thailand on marketing visits.

### **Hari Bhandari – Guide and Electrician**

Also from Megghauli in Chitwan, Hari is our electrician and supervisor of our generators. He also works as a guide, assisting Hari. Steadily increasing in knowledge of local birds, and with a keen interest in butterflies, Hari finds this a welcome relief from the routine of grease and diesel. Hari has visited Myanmar on behalf of the company to attend the Secret Retreats Annual gathering.



### **Sajan Ranabhat – Guide**

Sajan is from the village and multi-tasks at the Lodge: guiding, administrative support, guest relations, just about anything. He is a keen photographer of butterflies and has an excellent knowledge of the local species.

### **Dol Raj Shrestha – Senior Manager Dining & Rooms**

One of the key faces of the Lodge, Dol Raj takes care of all domestic needs of our guests, in charge of all the dining and rooms, he, with Barman Sujan, ensures a steady flow of evening cocktails to guests' order. Dol Raj's motto is "Just Ask" and he will ensure it happens. Dol Raj has visited Thailand on a marketing visit and Vietnam to represent the company At Secret Retreats annual gathering.



### **Lal Bahadur (Lalu) Mahato – Chef**

Lalu ensures a constant supply of tempting food. Any special requests or dietary requirements will be handled with care – one only has to ask. Lalu is from Nawalparasi District close by Tiger Tops Tharu Lodge where he first worked before joining Tiger Mountain Pokhara Lodge as a junior cook and working his way up to Head Cook, before being promoted as Chef in 2019.

### **Ishwar Basnet – Senior Manager Administration, Accounts & Responsible Tourism**

Ishwar takes care of all administration and accounts. He leads the company's responsible tourism management and auditing. Ishwar's family have been working for Tiger Tops since the 1960s when it opened and it is a pleasure to continue that long tradition in Tiger Mountain. He also is in charge in the event of any emergency. Ishwar has travelled widely representing the company to India, Portugal, Australia, Bhutan among others.



### **Shiva Rajbhat – Storeman & Purchasing**

Shiva does all the shopping and ensures that every department is supplied with their needs on time and in the right amount. Although a small lodge and with a policy of minimising supplies, his important work keeps him fully occupied. He also assists Ishwar in administrative matters.

### **Buddhi Bahadur Thapa - Maintenance**

Buddhi Bahadur was the lead mason during the construction of the Lodge. He is an excellent builder and turns his hand to anything. The overall tidiness and high standards of the property are thanks to him and the many hours work he puts in to ensure everything is ship-shape. Buddhi's family used to own much of the land that forms the Lodge and he is a key source of information as to the history of the area and historic uses of the land. He has a broad knowledge of traditional herbal medicine.



### **Jit Bahadur Ranabhat - Gardener**

Jit Bahadur is our gardener and thus plays a key role in providing the range of fresh salads and other plants for the kitchen. From the village, Jit Bahadur works tirelessly experimenting with salads, herbs, vegetables, fruits to provide a range of raw material for Lalu and his team in the kitchen.

### **Thaga Ram Mahato – Mechanic**

Thaga Ram worked for Tiger Tops and a mechanic before being assigned to the lodge as the senior mechanic here. He maintains our venerable and newer landrovers as well as assisting Hari Bhandari when needed on generator maintenance. He also drives guests when other drivers are on leave and works late into the night when necessary to ensure all the vehicles are always roadworthy and ready for use.



### **Ishwari Mahato – Plumber, Electrician & Swimming Pool**

Ishwari works both as a steward and is responsible for all the plumbing and similar room maintenance. From Chitwan, he has worked from the start at the Lodge and has many relatives who have worked or are working at Tiger Tops. He is also our Lead Fireman, responsible for the in-house fire pumps and equipment

### **Chettra Kumal – Steward**

Chettra hails from Chitwan and has relatives working down at Tiger Tops too. He is one of the main Stewards dedicated to looking after guests in the main lodge and rooms. He is always there to provide drinks, a snack, to chat with guests or ensure rooms are comfortable with everything guests may need. Chettra enjoys the rich wildlife around the lodge, has photographed a leopard sitting on the terrace and found a Jungle Cat in the Bar!

