

TMPL - COVID 19

Temporary Cancellation Policy – Bookings for Season 2020/2021

1. Deposits

TMPL will not request deposits.

2. Date Change

We will accommodate changes in dates with no extra charge up to 31-12-21.

3. Postponement

We will guarantee rates held up to 31-12-21.

4. Cancellation

We will charge cancellation where a booking is cancelled within 7 days of arrival date at the lodge and where this cancellation is not forced by government travel restrictions in the country of residence of the guest or a transit point.

Where cancellation is forced by government authority, we will issue a value credit voucher valid for stays at Tiger Mountain to be redeemed with a stay 31-12-22.

5. Other Terms & Conditions

As the situation is changing, we will remain as flexible and helpful as possible. Should there be other mitigating factors we will be as accommodating as possible.

All our other terms and conditions remain applicable as in our Terms of Business available on request.